

IN THE STIX

— RUTLAND GLAMPING —

Covid-19 Risk Assessment

This Risk Assessment has been carried out following the guidelines on the HSE (Health and Safety Executive) web site www.hse.gov.uk

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Rutland Glamping
Brook Farm,
Wood Lane,
Oakham
LE15 7SN

Date assessment was carried out: 1st Jan 2021

Potential Hazards

- Contamination of the site by guests who are asymptomatic or who develop symptoms while in situ.
- Transmission of the virus between guests or between guests and contractors/suppliers.
- Contamination of the site by cleaning staff and management.

Who is at Risk?

- Other guests on site or with subsequent bookings, particularly the elderly or those with underlying health conditions.
- Cleaning and Maintenance Contractors and their immediate families, particularly if they care for relatives who are elderly or have underlying health conditions.
- The wider public locally.

Actions to Control Risk

Anybody who is exhibiting symptoms or who has any reason to believe they may have come into contact with the virus up to 14 days prior to their booking must follow the Government instruction to self-isolate and follow NHS guidelines. Therefore, they should not arrive on site.

Anybody in one of the vulnerable groups identified by the Government should follow Government advice to self-isolate, they can contact In The Stix for help and advice with their booking. They should not arrive on site.

Contractors who are exhibiting symptoms or who have any reason to believe they may have come into contact with the virus within the previous 14 days should not come on site and they should follow NHS guidelines.

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We will ask guests to follow guidelines on social distancing. In The Stix has only 4 self-contained domes and is set in approximately 20 acres of meadow and woodland. It is relatively easy for guests to avoid contact with each other. It is also possible to have a relaxing holiday without leaving the site.

We have closed the communal shepherds hut where the shop with honesty box and replacement ice blocks are located. We will place the freezer in the doorway of the Shepherds hut and open the hut doors, allowing guests to retrieve their freezer blocks which will be placed in numbered bags correlating to the dome they are staying in. Sanitiser spray and blue roll will be mounted at the entrance.

Should guests require items from the shop a member of staff (wearing ppe) will retrieve and place outside customers kitchen.

Guests are advised that there may be severely restricted opportunities to eat out at this time and they should be prepared to fully self-cater.

We will provide a list of local pubs and restaurants that offer a takeaway menu.

The firewood for each dome is in a self contained unit that only the guests for that dome will have access to. The doors and handles for these will be sanitised between each set of guests.

The wheelbarrows for taking belongings from the car park to the dome will be exclusively numbered for each dome and will be sanitised between each set of guests.

The hot tubs are tested daily and top-up chemicals added as required hot tubs are emptied and thoroughly cleaned between each set of guests.

Implement Changes to cleaning policy

We always strive to maintain extremely high standards of cleanliness at In The Stix. Under normal conditions we also strive to maintain high standards of sustainability. We recognise that at this time some sustainable practices will need to be compromised. For example - using mostly natural cleaning products. We promise to resume these practices as soon as it is safe to do so however for the duration of the Covid-19 outbreak we have decided to adopt the cleaning practices recommended by Public Health England (PHE) for Cleaning in Non-Healthcare Settings <https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings/covid-19-decontamination-in-non-healthcare-settings>

As guests may not exhibit symptoms until after they return home, we will treat every clean as if the guests had potentially been infected. Therefore, we will:

- Use a separate set of cloths and mop heads for each dome and wash at 60 degrees after use.
- Clean with soapy water and diluted Milton.

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- Pay particular attention to frequently touched surfaces such as door handles and handrails.
- We will not put cushions out, and wash blankets between each visit
- Hand sanitiser point at carpark where bins and wheelbarrows are situated
- Hand sanitiser point at Shepherds Hut for access to freezer blocks

To Protect our Cleaning Team we will:

- Delay cleaning until the property has been vacant for 72 hours where possible
- Provide disposable gloves and masks. These are to be changed when cleaning of each domes is complete and before commencing the cleaning of the next dome.
- Limit the number of team members in any property to two at a time.
- Ask guests to strip their own beds and put used linen in bags provided.
- Ask guests to empty all bins and place tied bags into the external waste bins.
- All waste will be double bagged.

This policy will be reviewed monthly until the Government advises that the Covid-19 threat has passed.